

Thank you for selecting Dr. Maurice Collada for your neurosurgical needs. We hope that you were pleased with all aspects of the care you received in our office. Please help us to continue to improve our services by completing the following survey. All responses will be kept confidential and anonymous. Thank you for your time. - Dr. Collada and Staff

Patient Survey

The staff at Maurice Collada, Jr., M.D. was friendly and professional

Strongly Agree Agree Disagree Strongly Disagree

Comments or Suggestions _____

Scheduling a convenient appointment was not a problem

Strongly Agree Agree Disagree Strongly Disagree Not applicable

Comments or Suggestions _____

My waiting time prior to being seen by the physician was reasonable and expected

Strongly Agree Agree Disagree Strongly Disagree Not applicable

Comments or Suggestions _____

My interactions with the billing office were helpful and professional

Strongly Agree Agree Disagree Strongly Disagree Not applicable

Comments or Suggestions _____

Medical staff treated me with courtesy

Strongly Agree Agree Disagree Strongly Disagree

Comments or Suggestions _____

Medical Assistant clearly explained my medical treatment, or procedure

Strongly Agree Agree Disagree Strongly Disagree Not applicable

Comments or Suggestions _____

The doctor clearly explained my medical treatment, procedure, or test results

Strongly Agree Agree Disagree Strongly Disagree Not applicable

Comments or Suggestions _____

I'm satisfied with the amount of time my doctor spent with me during my appointment

Strongly Agree Agree Disagree Strongly Disagree Not applicable

Comments or Suggestions _____

My doctor listened to my concerns and answered my questions

Strongly Agree Agree Disagree Strongly Disagree Not applicable

Comments or Suggestions _____

I was able to reach medical staff by phone to discuss questions and/or problems

Strongly Agree Agree Disagree Strongly Disagree Not applicable

Comments or Suggestions _____

My phone calls were promptly returned by the medical assistant

Strongly Agree Agree Disagree Strongly Disagree

Comments or Suggestions _____

Would you recommend Maurice Collada, Jr., M.D. to family and friends?

Yes No

Is there an individual at Maurice Collada, Jr., M.D. who deserves special recognition?

Title _____ **Name** _____

Thank you for your comments.

If you wish, you may sign your name. _____